



Insight® Mobile Solutions Limited Warranty

This warranty is provided by Marketlab, hereinafter referred to as the "Manufacturer," to the original purchaser of the product. This warranty is applicable to Insight Mobile Supply products, hereinafter referred to as the "Product." This warranty applies to products purchased on or after November 30, 2022. All products purchased before this date are subject to individual review.

Coverage:

The Manufacturer warrants that the Product will be free from defects in materials and workmanship under normal use and conditions for a period of one (1) year from date of shipment to the customer.

Warranty Claims:

If the Product exhibits defects covered by this warranty, the original purchaser should promptly contact the Manufacturer. The Manufacturer may, at its discretion, repair or replace the defective product or its components.

Exclusions:

This warranty does not cover damage or defects resulting from:

1. Normal wear and tear
2. Misuse, abuse, or neglect
3. Unauthorized repairs or modifications
4. Accidents, acts of nature, or any other external causes
5. Use of the product in a manner contrary to the instructions provided by the Manufacturer

Limitations:

The liability of the Manufacturer under this warranty is limited to the repair or replacement of the defective product or its components. Any labor or installation charges are the responsibility of the purchaser. In no event shall the Manufacturer be liable for any incidental, consequential, or indirect damages.

How to Obtain Service:

For claims under this warranty, the original purchaser must:

1. Contact a Customer Care Representative at 800.237.3604 or service@marketlab.com
2. Provide a detailed description and picture of damage or defect, wherever possible
3. Provide original purchase order number and Product lot or serial number

Transferability:

This warranty is non-transferable and applies only to the original purchaser of the Product.

Governing Law:

This warranty shall be governed by and construed in accordance with the laws of Michigan without regard to its conflict of law principles.

Disclaimer:

This warranty is the sole and exclusive warranty provided by the Manufacturer, and no other warranties, whether expressed or implied, are made. The Manufacturer disclaims all implied warranties, including without limitation, the implied warranties of merchantability and fitness for a particular purpose.